AVENSYS
DECONTAMINATION ENGINEERING & VALIDATION

WHAT IS AVENSYS DECONTAMINATION?

Avensys Decontamination services provide structured maintenance and emergency support services to help healthcare providers maintain reliable, compliant operation of medical decontamination and sterile services equipment.

Our approach is designed to reduce unplanned downtime, extend equipment life, and ensure ongoing compliance with relevant healthcare standards across NHS and private healthcare environments.

INDUSTRY LEADING REPAIR TIMES

REPAIR AND MAINTENANCE

Planned preventative maintenance is essential to maintaining the performance, safety and reliability of medical decontamination equipment. Avensys offers tailored maintenance programmes designed around the operational needs of each Sterile Services Department or clinical environment. Maintenance schedules can range from daily through to annual visits and are delivered by experienced, manufacturer-trained engineers. All maintenance activities are recorded in detail, supporting traceability, audit readiness, and effective asset management.

AD HOC WORK

In addition to our contractual relationships, we also offer our services on a stand alone basis. Customers and non-customers alike benefit from our ability to provide support for testing, breakdowns and insurance inspections at short notice. Whether it is to clear a backlog, cover employee absence or ensure compliance, contact us to discuss how we can help take the pressure off.

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KEY BENEFITS

SERVICE & REPAIR
Our service and validation engineers receive ongoing, specialist training to stay ahead of industry standards and emerging technologies. This ensures Avensys delivers consistent, compliant, and high-quality service and validation you can trust.

TRAINING & QUALITY SYSTEMS
Avensys strengthens healthcare services through expert training and robust quality systems, driving safe practice, assured compliance, and continuous improvement across decontamination and sterile services. ISO9001, ISO13485 and ISO14001 accredited.

EQUIPMENT UPGRADES
As equipment ages or operational requirements change, upgrades can provide a cost-effective way to improve performance, efficiency, and compliance without the need for full replacement. Upgrades may include control systems, software, safety enhancements, or performance improvements.

SPARES & CONSUMABLE PARTS
Access to the correct spare parts and consumables is essential for maintaining reliable equipment operation. Avensys supplies approved spare parts and consumables to support maintenance, repairs, and planned servicing activities. By ensuring compatibility and quality, we help reduce downtime, improve repair efficiency, and maintain equipment performance across decontamination and sterile services environments.

FREE UNLIMITED RECORD ACCESS
Avensys Health – Inventory Management System (H-IMS) gives you visibility of the status of your equipment 24/7.

CUSTOMER SUPPORT
Avensys customers are allocated their own Customer Support Representative. This ensures you have one point of contact who knows the exact details of your contract and account requirements.

WHY CHOOSE AVENSYS?

Healthcare organisations increasingly require partners who can deliver reliable technical support while also helping them demonstrate compliance, maintain accurate records and remain audit-ready. The introduction of Avensys Decontamination strengthens the ability to meet these expectations through a joined-up, quality-led service model.

Avensys Decontamination specialises in the servicing, validation and repair of decontamination equipment in line with HTM 01-01 through HTM 01-06. The organisation's established focus on reliability, traceability and detailed documentation remains central to its approach, helping healthcare providers maintain safe and effective infection prevention processes.

Avensys' staff operate to rigorous policies and procedures, ensuring our commitment to safety, compliance, and continuous improvement. With a strong national engineering presence, Avensys supports healthcare providers across multiple clinical settings, ensuring medical devices remain reliable, compliant and fit for purpose. This national engineering coverage enables us to offer industry leading response times, which combined with our ad hoc service support delivers an unrivalled flexibility to our customers - support where you need it, when you need it, for as long as you need it.

Our organisation's focus on partnership, flexibility, and technical excellence has made us a trusted supplier across the healthcare sector.

SERVICE CONTRACT SCHEMES

Avensys offers flexible service contract schemes that provide structured, predictable support tailored to your organisation. Service contracts can be configured to include planned preventative maintenance, priority response, and compliance support, helping you manage risk and control costs.

Our service contracts are designed to align with operational requirements, equipment criticality, and departmental workflows, providing clarity and confidence in service coverage.

SUPPORTING COMPLIANCE

All maintenance and emergency support services are delivered in line with relevant HTM 01-01 through HTM 01-06 guidance.

Clear service documentation is provided to support compliance, inspections, and ongoing governance requirements.

By combining planned maintenance with responsive emergency support, Avensys helps healthcare providers maintain safe, reliable, and compliant decontamination operations.

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